



MedAssist.online The next best thing when there is no doctor

Most companies, masters and officers care a lot about their crewmembers. They hope to avoid medical problems at sea, but they know they will face them sooner or later. MedAssist.online is a solution that will help out when it matters most by teaching vital medical skills - instantly.

Every year, there are thousands of seafarers who need urgent medical care at sea. Commercial ships all carry the mandatory equipment and medicines and can get radio medical advice. But in the end, it is up to the master or first officer to actually provide the help needed. When things get serious, that is not an easy task.

MedAssist.online will help out right when it matters most, by teaching vital medical skills - instantly.

These skills should be trained in school. Usually training took place many years ago and even when they had recent training, a review builds confidence in

making sure they do things right when they face a real patient.

MedAssist.online is a software application that uses HD photo and video. It is available offline as a USB flash drive or download. On PC, laptop, tablet or smartphone, it works anytime and anywhere around the globe: simple and robust. It is specifically developed for helping to provide medical care at sea.

Having MedAssist.online means a crewmember can be trained and instructed instantly, right when it matters. After consultation with a doctor over radio or phone, he can prepare for the various medical procedures.

Carrying out a medical procedure is not something seafarers like to do and puts a lot of pressure and stress on their shoulders. MedAssist.online will guide a crewmember step-by-step:

- what materials to use
- how to use them
- how to perform the procedures safely and successfully
- how to provide aftercare

In the end, preparing for a medical problem is just the right thing to do.

MedAssist.online will help doing it right.

Facts

Lives matter

By having MedAssist.online available, the crew can make all the difference, right when it matters most.

Cost

Medical emergencies lead to very significant costs to the ship's owner: diversion, evacuation and disability of a crewmember. Keeping these costs to a minimum or avoiding them altogether, because the crew can manage the situation themselves, saves money substantially.

Efficiency

MedAssist.online is a very efficient tool that is used when there is an actual

patient, without training beforehand. It is compact. It only takes a small investment. It's cost-efficient.

Compliance

MedAssist.online contains the tools and skills that are part of the relevant sections of the STCW Code on Medical First Aid and Medical Care (Chapter VI, section A-VI/4, Table A-VI/4-1 and 4-2). The crew needs to be proficient. You can show that you or your crew will be proficient, right when it matters.

MLC 2006 states (Title 4.1) that 'Each Member shall ensure that all seafarers on ships that fly its flag are covered by adequate measures for the protection of

their health and that they have access to prompt and adequate medical care whilst working on board'. You can show the authorities and labour unions that you are doing everything you can to provide the best medical care on board.

Because you feel responsible

It should really not depend on rules and regulations. We know most companies, masters and officers care deeply about their crewmembers. They hope to avoid medical problems, but they know they will face them sooner or later. And so do you.



Content

The application has a range of contents. MedAssist.online can guide the user through medical skills in a matter of minutes. These vary from stitching and administering injections, to setting up IV-drips and helicopter evacuation. Additionally, it shows how to evaluate a patient's condition, how to contact the radio medical services and contains their global contact information.

Key features

Simplicity: It can be used after a quick look at the instruction screen

Reliability: Works offline and the portable version even works when power is out and communications are down, making sure the content is always available

Compliance: With relevant segments of the STCW Code as well as with MLC 2006

Availability

MedAssist.online can be used on multiple platforms, offline and online. It is available in 25 world languages.

As a USB flash drive, it can be used on any device that runs Windows, including a Mac. Ideal for crewmembers to use on multiple computers and ships. Alternatively, it can be downloaded to tablets and smartphones (Android and iOS). Having MedAssist.online company server-installed is possible as well.

For an up-to-date list with contents and pricings, please visit: www.medassist.online/plans

Technical requirements

USB on PC or laptop

- Windows XP, Vista, 7, 8 or 10 required.
- USB-port (any version) required. No additional disk space needed

Download

- Articulate Mobile Player in Apple iOS 7 or later on iPad
- Articulate Mobile Player in Android OS 4.1 or later (optimized for tablets)
- 250 MB of free memory

Online

One of the following browsers:

Windows

- Internet Explorer 8 or later
- Microsoft Edge (latest version)
- Google Chrome (latest version)
- Firefox (latest version)

Mac

- Safari 7 and later
- Google Chrome (latest version)

Mobile

- Safari in Apple iOS 7 and later,
- Google Chrome (latest version) in Android OS 4.1 and later

Contact

Please contact us if you have any questions concerning MedAssist.online.

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Our offices are based in the Port of Rotterdam, the mainport to Europe.

Office hours: 08.30 till 17.00 hrs (CET)

Terms and conditions:
www.medassist.online/terms

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Disclaimer: MedAssist.online does not offer any kind of medical advice, diagnosis or treatment. Always contact a doctor or tele-medical service first.

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